

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**March 2016**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **March 2016**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917, ESP1092	Commerce Energy, Inc.	-	-	-	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC944	Consolidated Edison Solutions, Inc.	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	155	72	227	24	6	30	8	15	23	8	5	13	7	3	10	53	15	68	3	1	4	375
ELC901	Pacificorp	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	11	12	23	3	2	5	-	1	1	2	2	4	1	-	1	1	2	3	-	-	-	37
ELC338, GAS338, MUL338	Southern California Edison Company	109	49	158	14	8	22	8	11	19	5	7	12	3	4	7	50	16	66	-	1	1	285
GAS904	Southern California Gas Company	63	120	183	3	4	7	6	5	11	-	-	-	2	-	2	30	13	43	-	-	-	246
ESP1381	Southern California Telephone & Energy	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	7	4	11	-	-	-	-	-	-	-	-	-	1	-	1	2	-	2	-	-	-	14
	<b>Total</b>	347	258	605	46	23	69	22	33	55	15	14	29	14	7	21	136	47	183	3	2	5	967